

# Vehicle Shipment Terms #KD3L



## 1. Booking #KD3L - Door to Door

Landing Pad LLC. agrees to provide a carrier to transport Shipper's vehicle from **Portland, OR 97205, USA** to **Reno, NV 89503, USA**

using **Open** trailer type and in accordance to Shipper's instructions for pickup and delivery.

Pickup dates are **12/16/2025 - 12/26/2025**. (Weekends and Holidays don't count)

Pick up and delivery will be from door to door, or as close to the Shipper's door as the carrier can safely get to. Driver can walk up to 1 mile to make a stop but beyond that will ask shipper for help, i.e. give truck driver a ride back to his truck or pay for Uber. If Shipper is not available at delivery, vehicle will be delivered to a terminal, and there will be extra fees for storage and re-delivery.

## 2. Number of Vehicles : 1

**Honda Civic 1990 DX 2dr Hatchback** LxWxH:157x66x53 CurbW: 2165 lbs

Extra Cargo Inside Car : **Any luggage must be confined to trunk. Max weight 100 lbs.**

Vehicles must be tendered to carrier with no more than 1/2 tank of fuel. Electrical vehicles fully charged. If vehicle is inoperable or over-sized (longer than 16 feet, dual wheels large pick up, van, racks, or weight in excess of 5500 lbs., etc.), please inquire.

## 3. Payment - Cash On Delivery

Total all inclusive price is **\$487**. Deposit **\$50** is due upon **placing order**.

The remaining **\$437** is due in cash to a driver upon your car delivery. Driver might accept checks or credit cards from industry businesses - **for private party cash or zelle only**.

## 4. Pickup Instructions

**Missing Street Address**

## 5. Delivery Instructions

**Missing Street Address**

## 6. Price Lock & On-Time Pickup Guarantee

**Your Price is Locked:**

The quoted price of **\$487** will not change. No hidden fees, no price increases, no surprises.

### On-Time Pickup Guarantee:

If we fail to provide a carrier for pickup within your scheduled window of

**12/16/2025 - 12/26/2025** (excluding weekends and holidays), we guarantee the following compensation:

- Our service becomes FREE (full refund of all fees paid)
- We pay an additional 4% of your total price for each day late, up to 20% maximum
- These additional funds go directly toward securing a carrier at higher rates

### Example:

If pickup is 5 days late, carriers will be offered your full price of **\$487** plus 20% from our own funds, ensuring maximum incentive to secure transport.

### Transparency Guarantee:

You may request documentation showing the actual rates offered to carriers on load boards, and we will provide proof that we met our financial commitments under this guarantee.

## 7. Cancellation and Refund

Customer can cancel before pickup with email to [dispatch@carhauler247.com](mailto:dispatch@carhauler247.com) or text to 408.256.0371 with load **#KD3L** mentioned.

Deposit (with price guarantee and credit card fees) is fully refundable except two cases:

1. Late Cancellation : Carrier is contracted and it is the day of pickup or the day before pickup
2. Truck showed up but customer failed to provide vehicle or vehicle condition does not match the booking

We review all bookings and reserve the right to cancel and refund 12 hours after booking - for unusual locations like islands, areas with natural disasters, rare vehicles, software bugs etc.

## 8. Late Delivery Compensation

If delivery takes longer than 12 days after pickup through no fault of the receiver, we will refund \$40 per day starting on day 13, up to a maximum of \$400.

## 9. Privacy

Name: **null null** Phone: Email:

We do not sell private data. Contacts are shared with our own or 3rd party carrier to arrange pickup and delivery.

## 10. Luggage

No electronic equipment, plants, pets, alcohol, drugs or firearms can be left in vehicle. Any luggage must be confined to trunk, with no heavy articles, and not to exceed 100 lbs. Carrier is not liable for personal items left in vehicle or damage caused by excessive or improper loading. For shipment to Hawaii, Alaska, Puerto Rico and Virgin Islands, vehicle must be empty except factory installed equipment and no more than ¼ tank of fuel. Any articles or excessive fuel will be removed at shipper's expense.

## 11. Insurance - Included

Damage claims are covered by carrier's cargo insurance from \$100,000 up to \$1,000,000 cargo insurance per truck load and a minimum of \$750,000 public liability and property damage. Carrier will not be liable for failure of mechanical or operating parts of Shipper's vehicle, leaking fluids, freezing, exhaust systems or antennas not tied down. All damage claims must be noted and signed on condition report at time of delivery and submitted in writing within 15 days of delivery. The Department of Transportation regulations require that all claims be filed in writing and all tariffs be paid in full before claim may be processed.

## 12. Auctions, Dealers, Ports - pickup/drop-off fees not included.

All expenses during trip are covered. But expenses to pickup/drop-off (i.e. Auction gate fee, storage fees accrued before pickup, import customs fees etc.) are not included. Receipt will be sent to shipper and shipper can either reimburse driver upon delivery or contact us to pay.