

Vehicle Shipment Terms #1DASV



YOUR ORDER

1. Booking #1DASV

Landing Pad LLC. agrees to provide a carrier to transport vehicle for null null / null / null

from San Jose, CA 95132, USA

to San Diego, CA 92123, USA

using Open trailer type and in accordance to Shipper's instructions for pickup and delivery.

Pickup dates are not earlier than 08/17/2026 - depends on price you set.

2. Number of Vehicles : 1

Honda Civic 1990 DX 2dr Hatchback LxWxH:157x66x53 CurbW: 2165 lbs

Extra Cargo Inside Car : Any luggage must be confined to trunk. Max weight 100 lbs.

3. Payment - Cash On Delivery

Total all inclusive price is \$378. Deposit \$50 is due upon placing order.

The remaining \$328 is split between the carrier pay (cash to driver upon delivery)

and a broker fee charged to your card at pickup or collected by driver.

Driver might accept checks or credit cards from industry businesses - for private party cash or zelle only.

Payment Authorization.

By agreeing to these terms, Customer authorizes Landing Pad LLC (CarHauler247) to securely store Customer's credit card with our payment processor (Authorize.net) and to charge it in two separate transactions: (1) a refundable

broker deposit of \$50 at the time of booking, and (2) a broker fee of up to 6% of the total order

charge charged automatically when the vehicle is picked up by the carrier. If the card charge fails, the failed

amount will be collected by the driver in cash upon delivery. These charges cover the brokerage

service only and are separate from the carrier payment due in cash to the driver upon delivery.

All payments on this order — card and cash combined — total \$378.

4. Pickup Instructions

Missing Street Address

5. Delivery Instructions

Missing Street Address

YOUR SELECTIONS - INDUSTRY STANDARD

6. ☒ Deposit Refund & Cancellation

Customer can cancel before pickup with email to dispatch@carhauler247.com or text to 408.256.0371 with load #1DASV mentioned.

Deposit (with price guarantee and credit card fees) is fully refundable except two cases:

1. Late Cancellation : Carrier is contracted and it is the day of pickup or the day before pickup

2. Truck showed up but customer failed to provide vehicle or vehicle condition does not match the booking

We review all bookings and reserve the right to cancel with a full refund within 12 hours of booking or when the scheduled pickup is 14 or more days away — for rare or unusual cars and locations, sharp market changes, software bugs and other mistakes in pricing.

7. ☒ Price Locked at Booking - Not Selected

Not available for locations with limited carrier availability and less common cars.

8. ☒ Pickup Dates Guaranteed - Not Selected

Not available for locations with limited carrier availability and less common cars.

9. ☒ Late Pickup Compensation - Not Selected

Not available for locations with limited carrier availability and less common cars.

10. ☒ Late Delivery Compensation

No compensation for late delivery.

11. ☒ Broker Liability Cap

Broker fee only - Broker not liable beyond their fee.

12. ☒ Data Privacy

We do not sell private data. Contacts are shared with carrier when truck dispatched.

STANDARD TERMS

13. Door-to-Door Service

Pick up and delivery will be from door to door, or as close to the Shipper's door as the carrier can safely get to.

Large multi-car haulers cannot access most residential streets, because of trees not cut to 14ft, cars parked on corners of narrow street weight limit road signs etc. The driver will park at the nearest safe location and ask the customer to come out for key handover and vehicle. Other vehicles on the truck cannot be left unattended in most areas.

If Shipper is not available at delivery, vehicle will be delivered to a terminal, and there will be extra fees for storage and re-delivery.

14. Vehicle Preparation

Vehicles must be tendered to carrier with no more than 1/2 tank of fuel. Electrical vehicles fully charged. If vehicle is inoperable or over-sized (longer than 16 feet, dual wheels large pick up, van, racks, or weight in excess of 5500 lbs., etc.), please inquire.

No electronic equipment, plants, pets, alcohol, drugs or firearms can be left in vehicle. Any luggage must be confined to trunk, with no heavy articles, and not to exceed 100 lbs. Carrier is not liable for personal items left in vehicle or damage caused by

excessive or improper loading. For shipment to Hawaii, Alaska, Puerto Rico and Virgin Islands, vehicle must be empty except factory installed equipment and no more than ¼ tank of fuel. Any articles or excessive fuel will be removed at shipper's expense.

15. Insurance - Included

Damage claims are covered by carrier's cargo insurance from \$100,000 up to \$1,000,000 cargo insurance per truck load and a minimum of \$750,000 public liability and property damage. Carrier will not be liable for failure of mechanical or operating parts of Shipper's vehicle, leaking fluids, freezing, exhaust systems or antennas not tied down. All damage claims must be noted and signed on condition report at time of delivery and submitted in writing within 15 days of delivery. The Department of Transportation regulations require that all claims be filed in writing and all tariffs be paid in full before claim may be processed.

16. Auctions, Dealers, Ports - pickup/drop-off fees not included.

All expenses during trip are covered. But expenses to pickup/drop-off (i.e. Auction gate fee, storage fees accrued before pickup, import customs fees etc.) are not included. Receipt will be sent to shipper and shipper can either reimburse driver upon delivery or contact us to pay.

17. SMS Communications with Pickup, Delivery, Dispatch and Driver Contacts

Shipper may provide us with phone numbers for a pickup contact, delivery contact, carrier dispatcher, or driver. By providing any such number, Shipper represents that Shipper has authority to share it and that the individual has agreed to receive text messages from us and our carriers about this shipment only (e.g., scheduling, status updates, arrival notices). These messages are transactional/logistical and are not used for marketing. Message and data rates may apply. Message frequency varies by shipment. Any recipient may stop these messages at any time by replying STOP, or reply HELP for assistance.

DISPUTES RESOLUTION

18. Governing Law

This Agreement, and any dispute arising out of or related to this Agreement or the services provided by Broker, shall be governed by and construed in accordance with the laws of the State of California, without regard to its conflict of law principles.

19. Mandatory Binding Arbitration

Any dispute, claim, or controversy arising out of or relating to this Agreement, the services provided by Broker, or the transportation of any vehicle arranged by Broker, shall be resolved exclusively through final and binding arbitration administered by the American Arbitration Association (AAA) under its applicable rules.

Arbitration shall be conducted by a single arbitrator and shall take place in Santa Clara County, California.

The arbitrator shall have exclusive authority to resolve any dispute relating to the interpretation, applicability, enforceability, or formation of this Agreement, including any claim that all or part of this Agreement is void or voidable.

20. Waiver of Jury Trial

To the fullest extent permitted by law, the parties knowingly and voluntarily waive any right to a trial by jury in any action or proceeding arising out of or related to this Agreement.

21. Class Action Waiver

The parties agree that any dispute resolution proceedings shall be conducted only on an individual basis and not in a class, consolidated, or representative action.

22. Venue for Non-Arbitrable Claims

To the extent any claim is determined to be non-arbitrable, the parties agree that such claim shall be brought exclusively in the state or federal courts located in Santa Clara County, California, and the parties hereby consent to the personal jurisdiction of such courts.

23. Attorney's Fees

The prevailing party in any action or proceeding arising out of or related to this Agreement shall be entitled to recover its reasonable attorney's fees and costs.

24. Limitation of Broker Liability

Broker is a licensed property broker and is not a motor carrier. Broker does not transport vehicles and does not assume liability for loss, damage, delay, or any other acts or omissions of the motor carrier.

Customer agrees that any claims for loss or damage to a vehicle must be filed directly with the motor carrier and its insurance provider.

To the fullest extent permitted by law, Broker's liability, if any, shall be limited to the amount of the brokerage fee paid by Customer, plus any compensation explicitly provided under items 9 (Late Pickup Compensation), 10 (Late Delivery Compensation), and 11 (Broker Liability Cap) of this Agreement.

25. Time Limitation for Claims

Any claim arising out of or related to this Agreement must be filed within one (1) year from the date the cause of action arises, or such claim shall be deemed waived.